



Merry Christmas

Guide to Colac Otway Shire Council Services over Christmas and New Year

Mayor, Councillors, management and staff would like to thank residents and ratepayers for their support in 2020, and look forward to working with the community in 2021 - wishing everyone across the shire a happy and safe festive season.

Council's Customer Service and Visitor Information Centres

Colac

The Customer Service Centre will close at 3pm on Thursday 24 December 2020 and re-open on Monday 4 January 2021.

Colac Visitor Information Centre will close on Monday 21 December at 4pm and re-open on Saturday 26 December 2020. The Centre will then open every Friday, Saturday, Sunday and Monday from 10am to 4pm.

For any urgent or animal related matters during the office closure, please call 5232 9400 and you will be directed to the after-hours service. For non-urgent matters during the office closure, please email inq@colacotway.vic.gov.au or submit a request through the website www.colacotway.vic.gov.au

Apollo Bay

The Customer Service Centre and GORVIC will be closed Christmas Day, open all other days through December and January.

Colac Regional Saleyards

The last sale of the year was held on Thursday 17 December 2020. Sales will resume at the Colac Regional Saleyards as follows: Weaner sale 10am Thursday 7 January 2021; Heifer sale 10am Monday 11 January 2021 and Normal (fat) sale resumes Thursday 14 January 2021.

Bluewater

From Thursday 24 December 2020 until Sunday 3 January 2021 (inclusive), Bluewater will operate on modified hours, please visit www.bluewater.org.au for further details.

Bluewater will be closed Christmas Day and Boxing Day (patrons who have 24/7 gym access on their membership will be able to access the gym during all closures).

Instructor Group Fitness Classes

Group Fitness classes will conclude for the year on Thursday 24 December 2020; a reduced timetable will recommence in the New Year on Monday 4 January 2021.

Swim School

Swim School classes concluded for the year on Tuesday 15 December 2020 and will recommence in the New Year on Monday 1 February 2021. An intensive swim program will take place from Monday 11 January 2021 until Friday 15 January 2021.

Childcare

Childcare concluded for the year on Thursday 17 December 2020 and will recommence in the New Year on Monday 11 January 2021.

Monthly Immunisation Sessions in 2021

Immunisation sessions are held on the first Thursday and the third Monday in the month. Sessions are held in the COPACC meeting room (entry via the main entrance).

1ST THURSDAY OF MONTH SESSION TIMES: 10.30 - 11.30AM		
7 January 2021	4 February 2021	4 March 2021
1 April 2021	6 May 2021	3 June 2021
1 July 2021	5 August 2021	2 September 2021
7 October 2021	4 November 2021	2 December 2021
3RD MONDAY OF MONTH SESSION TIMES: 2.30 - 4.30PM		
18 January 2021	15 February 2021	15 March 2021
19 April 2021	17 May 2021	21 June 2021
19 July 2021	16 August 2021	20 September 2021
18 October 2021	15 November 2021	20 December 2021

Immunisation is a simple, safe and effective way of protecting children against certain diseases.

For enquiries contact:

Colac Otway Shire Immunisation Unit - 03 5232 9429

Older Persons and Ability Support Service

The Older Persons and Ability Support Service will close at 3pm Thursday 24 December 2020 and reopen at 8.30am Monday 4 January 2020.

Home care - The last day for general home care will be Wednesday 23 December 2020, home care will recommence on Monday 4 January 2021.

Personal care - Will continue as normal, however a change in time may occur due to reduced staffing during this period.

Respite care - Will be considered upon request. Please contact Council on 5232 9420.

Meals on wheels - Please contact Council on 5232 9420 for delivery days during this period.

Case management - Limited services over this period.

HACC assessments - There will be no assessments during the Christmas/New Year period.

Community transport - The last day for transport will be Wednesday 23 December 2020, recommencing on the Tuesday 5 January 2021.

Property maintenance - Will not be available during the Christmas/New Year period. To contact our support service while the office is closed, please call 5232 9420.

Kerbside Waste Collections

Friday 25 December 2020 collections will be done on Saturday 26 December 2020.

Friday 1 January 2021 collections will be done on Saturday 2 January 2021.

Transfer stations

All transfer stations closed Christmas Day and New Year's Day.

Apollo Bay Transfer Station

Open 7 days a week from 10am to 2pm from Saturday 26 December until the 7 February 2021.

Alvie Transfer Stations

Open Sunday 27 December, Tuesday 29 December, Wednesday 30 December and Thursday 31 December.

Birregurra Transfer Station

Open Sunday 27 December 2020 and Sunday 3 January 2021.

Drop Off Facilities

Beech Forest open 8.30am to 11.30am every Saturday in January.

Lavers Hill open 12pm - 4pm every Saturday in January.

Carlisle River open 8.30am to 11.30am every Sunday in January.

Gellibrand open 12pm to 3pm every Sunday in January.

Additional Recycling Collections

Weekly kerbside recycling collections started on Monday 21 December 2020 (for week 2 collection calendars) and will start on Monday 28 December (for week 1 collection calendars). Additional recycling collections will continue through to the end of January 2021 - when your green bin goes out put your yellow bin out too. Visit Council's website www.colacotway.vic.gov.au for waste calendars and collection information.

COPACC

The COPACC office will be closed from 5pm on Monday 21 December and will reopen at 8.30am on Wednesday 6 January 2021.

Maternal and Child Health Services

Colac

Maternal and Child Health Services (MACH) close at 12pm on Thursday 24 December and will re-open on Monday 4 January 2021.

Apollo Bay

The last MACH session was on Monday 21 December. The centre will re-open on Monday 4 January 2021.

If you need to speak to a Maternal and Child Health Nurse during the Christmas period, we encourage you to ring the 24-hour Maternal and Child Health Line on 13 22 29. If your baby is unwell please contact your closest medical service.