



Home Support Fee Schedule 2024/25

Client fees for the Older Persons & Ability Supports Services are undertaken annually as part of the Councils budget process.

2024 -2025 Schedule of Hourly Fees – Effective from July 2024

Service type per hour	Low Fee	High Fee	Agency / Home Care Package 7.30 am – 7.30 pm	Agency / Home Care Package Out of ordinary hours
Domestic Assistance	\$ 7.20	\$ 50.00	\$ 60.00	\$ 100.00
Personal Care	\$ 6.70	\$ 50.00	\$ 60.00	\$ 100.00
Respite Care	\$ 6.70	\$ 50.00	\$ 60.00	\$ 100.00
Home Maintenance & Modifications (+ cost of any materials)	\$ 18.20	\$ 76.00	n/a	n/a
Meals	\$ 11.20	\$ 23.00	\$ 23.00	
Centre Base meals	\$ 11.20	\$ 23.00	\$ 23.00	
Client Travel (per km)			\$ 1.25 per km	\$ 1.25 per km

Transport	Return	One way
Colac city to rehab	\$ 8.50	n/a
Birregurra/Forrest/ Warrion/ Beeac	\$ 19.50	\$ 10.40
Apollo Bay	\$ 36.20	n/a
Geelong – Ballarat - Warrnambool	\$ 36.50	\$ 23.50
Geelong – one way 2 + passengers	\$ 18.25	n/a
Melbourne	\$ 65.00	n/a

- Agency fees are inclusive of GST.
- Fees will be pro rata when part hour services are provided.
- Fees will be automatically adjusted for any service after July 2024.

Fees

Fees are negotiated at the time of the initial service provision set up visit and are determined in accordance with the current Victorian Home and Community Care Program Younger Persons (HACC - PYP) Program Fees Policy and the Commonwealth Home Support Programme (CHSP).

The fee set is dependent on income and an individual's capacity to pay for the service.

Clients experiencing Financial Hardship

It is the responsibility of a client to pay for their agreed fees and contributions under the Charter of Care recipients rights and responsibility (Home Care). However, if a client thinks they will experience financial hardship when paying the required fee, they can ask Colac Otway Shire to be considered for financial hardship assistance. This may be a reduction in the fee. Each case will be considered on an individual basis.

Clients otherwise failing to pay fees

In circumstances where a client is unwilling or refuses to pay the agreed level of fees, Colac Otway Shire may choose not to continue to provide services to the client. Reasonable steps will be taken to ensure the client is aware that the CHSP - HACC PYP service would no longer be provided from a specific date. This will enable the client to make alternative services arrangements in regards to their care.

Contact us

Please do not hesitate to contact the Colac Otway Shires Older Persons & Ability Supports Services Office on **5232 9420** if you have any concerns in relation to payment of your fees.